



SFSTAT Clean & Green January 29, 2007

4.4 Improve the quality of park maintenance and create safe, welcoming parks and facilities

MEASURE 4.4.1: Number of trees planted

Definition of Measurement: Measure tracks the number of trees planted by the RPD Urban Forestry Division.

Method of Measurement: Urban Forestry staff manually documents all trees planted. Totals are maintained in a spreadsheet by administrative staff.

Measurement for Reporting Period: As of December 31, 2006, RPD Urban Forestry has planted 1,714 trees.

MEASURE 4.4.8: Citywide percentage of park maintenance standards met for all parks inspected

Definition of Measurement: This is the average rating for all parks inspected in terms of percentage of standards met (i.e. the percentage for all standards being met, for all types of parks, is averaged into a citywide percentage rating).

Method of Measurement: RPD staff conducts quarterly park evaluations. Hard copies of evaluations are turned in to clerical staff for data entry into Park Evaluations database. Hard copies kept on file by clerical staff.

Measurement for Reporting Period: For FY 06-07 Quarter 2 the rating is 85%.

MEASURE 4.4.9: Citywide percentage of park maintenance standards met in neighborhood parks

Definition of Measurement: This is the average rating for the neighborhood parks category only. The ratings for neighborhood parks have been chosen to be included as a performance measure as they represent the majority of RPD property types, include almost all park features rated, and are geographically dispersed throughout the City.

Method of Measurement: RPD staff conducts quarterly park evaluations. Hard copies of evaluations are turned in to clerical staff for data entry into Park Evaluations database. Hard copies kept on file by clerical staff.

Measurement for Reporting Period: For FY 06-07 Quarter 2 the rating is 86%.

MEASURE 4.4.10: Citywide percentage of lawn standards met in parks

Definition of Measurement: This is the Citywide average rating for this specific feature of the parks standards.

Method of Measurement: RPD staff conducts quarterly park evaluations. Hard copies of evaluations are turned in to clerical staff for data entry into Park Evaluations database. Hard copies kept on file by clerical staff.

Measurement for Reporting Period: For FY 06-07 Quarter 2 the rating is 85%.



MEASURE 4.4.11:**Citywide percentage of turf athletic field standards met in parks****Definition of Measurement:**

This is the Citywide average rating for this specific feature of the parks standards.

Method of Measurement:

RPD staff conducts quarterly park evaluations. Hard copies of evaluations are turned in to clerical staff for data entry into Park Evaluations database. Hard copies kept on file by clerical staff.

Measurement for Reporting Period:

For FY 06-07 Quarter 2 the rating is 82%.

MEASURE 4.4.12:**Citywide percentage of restroom standards met in parks****Definition of Measurement:**

This is the Citywide average rating for this specific feature of the parks standards.

Method of Measurement:

RPD staff conducts quarterly park evaluations. Hard copies of evaluations are turned in to clerical staff for data entry into Park Evaluations database. Hard copies kept on file by clerical staff.

Measurement for Reporting Period:

For FY 06-07 Quarter 2 the rating is 81%.

MEASURE 4.4.13:**Citywide percentage of cleanliness ratings met in parks****Definition of Measurement:**

This is the Citywide average rating for park features inspected for cleanliness as part of the parks standards inspections.

Method of Measurement:

RPD staff conducts quarterly park evaluations. Hard copies of evaluations are turned in to clerical staff for data entry into Park Evaluations database. Hard copies kept on file by clerical staff.

Measurement for Reporting Period:

For FY 06-07 Quarter 2 the rating is 83%.

MEASURE 4.4.15:**Percentage of graffiti work orders completed with 48 hours****Definition of Measurement:**

This measures the percentage of graffiti abated within 2 business days.

Method of Measurement:

Graffiti work orders are tracked through RPD's TMA application (Total Managed Assets). Data is entered in the Paint Shop of the Structural Maintenance Yard.

Measurement for Reporting Period:

For FY 06-07 Quarter 2 the percentage is 77%.

MEASURE 4.4.16:**Number of repeat graffiti work orders by site****Definition of Measurement:**

This measure tracks the number of repeat graffiti work orders by RPD property. It indicates those RPD properties most often hit by graffiti.

Method of Measurement:

Graffiti work orders are tracked through RPD's TMA application (Total Managed Assets). Data is entered in the Paint Shop of the Structural Maintenance Yard.

Measurement for Reporting Period:

For FY 06-07 Quarter 2, the RPD property most often hit by graffiti is Golden Gate Park, with 78 graffiti work orders for the period.

MEASURE 4.4.17:**Percentage of FTE labor hours devoted to graffiti abatement****Definition of Measurement:**

This measure indicates the percentage of FTE labor hours in the Paint Shop of the Structural Maintenance Yard devoted to graffiti abatement versus the total FTE labor hours available in the Paint Shop. This measure will allow RPD to compare the allocation of resources within the Paint Shop to graffiti abatement versus other activities.

Method of Measurement:

Graffiti work orders are tracked through RPD's TMA application (Total Managed Assets). Data is entered in the Paint Shop of the Structural Maintenance Yard. The labor hours for graffiti work orders is compared to total payroll labor hours in the Paint Shop.

Measurement for Reporting Period:

For FY 06-07 Quarter 2 the percentage is 8.9%.