



Mayor Gavin Newsom
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CAMP MATHER - FALL 2010 Reservation Rates, Rules and Regulations

You must read and agree to all of the rules listed below before applying for the Camp Mather Lottery.

LOTTERY REGISTRATION

- There is a \$100 fee for lottery registration. If you do not receive a reservation and are placed on the waiting list, we will refund the lottery fee of \$100.
- **Registration for the FALL Camp Mather lottery opens on Monday, June 21, 2010 and ends on Friday, July 2, 2010 at 5 PM.** All registrations will be divided into San Francisco resident and non-resident applicants and will be processed based upon a random selection process. All resident requests will be processed before non-residents. Please allow up to 4 weeks for your registration request to be processed. Visits and telephone calls before this time delay the process.
- **Only one registration per family or household**, whether applying for an individual family reservation or a group reservation. You must have a Family Account set up in order to register for the lottery. **If you applied in 2008 or 2009, you should already have an account.** If you don't have an account, you can create one online at www.sfreconline.org. You must [mail in proof of residency](#) immediately if you set up an account online.

SF Resident applicants: YOU MAY BE REQUIRED TO PROVIDE PROOF OF RESIDENCY IF WE DON'T HAVE CURRENT RESIDENCY STATUS ON FILE.

GROUPS:

- A family who wants to reserve a cabin or tent site during the same week as up to 2 other families may register to be entered into the lottery as a group. Each family will register individually, **referencing the other family's sfRecOnline Login ID(s) on the registration form.** Failure to reference this number will result in the registrations being processed individually. **Each family can only be part of ONE group.** If a family is referenced by more than one group, they will be removed from all groups and processed as an individual family. **AFTER all parties in the group have registered in the lottery, the group must then fill out, sign and mail in the GROUP FORM in order to complete their group request.**
- All applicants in the group must be San Francisco residents in order for the group to be in the Resident Lottery. The group will receive one lottery number. If you apply as a group, each family in the group must be able to be placed in their own cabin/tent site in order for all families in the group to receive a reservation. **If one family in the group cannot be placed, then all families in the group will be placed on the waiting list as a group only.**



- We will try to book families of groups in the same vicinity of camp if requested. However, this is not guaranteed and if either family gets a cabin that they don't want, they will still be held to the rules regarding cancellations.

RESERVATIONS:

- Fall weekend lottery reservations will be made for 5 days (4 nights) with Thursday arrivals and Monday departures only. Nightly reservations can be booked first come, first served starting August 9, 2010.
- Reservation holders may NOT swap, sell, or give away reservations or meals. The registered customer must be present at check-in at camp and be able to show valid California ID in order to be admitted to camp and to sign-in guests.
- The reservation holder must check in all guests. Guests will not be admitted to camp unless reservation holder is present. If the reservation holder is not checking in on the first day of the reservation, they must inform the Camp Office at (209)379-2284 of when they will be checking in. Failure to inform the Camp Office could result in cancellation of your reservation.
- If you receive a reservation, you will not be placed on the waiting list. If you do not receive a reservation, you will automatically be placed on the waiting list for your choices ranked by lottery number. Applicants on the waiting list must accept their first offer of any of their choices of weeks/cabin size or they will be removed from the waiting list.
- Proof of an ambulatory disability is required for guests requesting wheelchair accessible cabins. Acceptable proof will be a copy of applicant's disability card forwarded by mail or emailed to matherreservations@sfgov.org.
- Proof of age for youths 12 and under may be required at check-in at Camp Mather if it is not obvious that the child is 12 or under. Acceptable proof includes: birth certificate, immunization card, health insurance card, student ID card, or California ID card. If you cannot provide proof of age for youths 12 and under at check-in, you may be charged the full adult meal price for that child.
- Applicants may rent EITHER one cabin or one tent site (bring your own tent!), not both.
- Infants (under 24 months) are not included in the occupancy count. We do not provide baby cribs.

FALL WEEKEND RENTAL SCHEDULE

Weekend 1:	September 9-13 (Thursday-Monday)
Weekend 2:	September 16-20 (Thursday-Monday)

RENTAL RATES FOR CABINS / TENTSITES:

Please be aware that the minimum capacity for each cabin is one person (the reservation holder) and the maximum capacity for each cabin is the cabin size (including the reservation holder). **Do not** request a cabin that has a capacity less than the number of people who will be staying in the cabin.

The rates below are based on cabin/tent site size for 4 nights (Thursday-Monday) & do not include the required 8% state tax. The cost also includes access to all facilities and recreational programming.

Meal rates below are added to the reservation by the length of stay and number of guests. Meal rates are per person and do not include the required 8.25% meal sales tax. The reservation holder is required to pay the full fall weekend rate for meals. All overnight guests must pay either a fall weekend or daily meal fee.

Fall Fees

	<u>Full Weekend Fee (4 nts)</u>		<u>Nightly Fee</u>	
	SF Residents	Non-Residents	SF Residents	Non-Residents
2 Person Cabin	\$237	\$283	\$75	\$83
3 Person Cabin	\$321	\$393	\$99	\$116
4 Person Cabin	\$396	\$471	\$124	\$141
5 Person Cabin	\$462	\$552	\$148	\$165
6 Person Cabin	\$519	\$633	\$181	\$191
4 Person Tent Site	\$94	\$123	\$33	\$43
6 Person Tent Site	\$122	\$165	\$44	\$55
Adult Meals (13 & up)	\$118		\$33	
Youth Meals (12 & under)	\$69		\$17	

PAYMENT INFORMATION:

- A lottery registration fee of \$100 is required using either MasterCard or Visa credit card only.
- If you receive a reservation this fee will be applied to your balance due. If you don't receive a reservation, the registration fee will be fully refunded to you.
- **Once you receive your reservation confirmation, an initial deposit of \$200 will be due by Friday, July 30, 2010 in order to retain your reservation. If you fail to make this \$200 deposit payment within one week of the due date of July 30th, your reservation will be cancelled and filled by a family from the waiting list.**
- The final payment or a cancellation request must be made at least 30 days before the arrival date. **If the final payment is not received or postmarked by the due date, you will immediately be assessed a 5% late payment penalty of the total amount due.**
- **If your final payment is not received within one week before the payment deadline, your reservation will be cancelled** and filled by a family from the waiting list.
- All cancellations will forfeit the \$100 registration fee. If you cancel less than 30 days prior to your reservation date, you will also lose 50% of your total payment plus the reservation fee. If you cancel more than 30 days prior to your reservation date, your initial deposit will be refunded, minus the \$100 registration fee.

CANCELLATION, REFUNDS, GUESTS, AND CHANGES TO RESERVATIONS:

- All reservation cancellations must be made in person at McLaren Lodge or by emailing your cancellation request to matherreservations@sfgov.org.
- Cancellations cannot be made over the telephone.
- All cancellations will forfeit the \$100 reservation fee.
- If you cancel more than 30 days prior to your reservation date, your initial deposit will be refunded, minus the \$100.00 registration fee.
- If you cancel less than 30 days prior to your reservation date, you will also lose 50% of your total payment plus the reservation fee.

- Cabin location preferences (Lakeside / Dining Hall Side) are not guaranteed. If you do not receive your location preference and choose to cancel, you will still be charged the cancellation fee.
- An administrative processing fee of \$16 is charged each time a reservation is changed.
- NO REFUNDS for reduction of days. All reservations processed through the lottery process are for the full weekend (Thursday-Monday) only. If you don't want to reserve for the full weekend but prefer a few nights, you may reserve after the lottery applications have been processed, on a first come, first served basis starting August 9, 2010.
- You may add or substitute guests up to your cabin/tent site maximum capacity up to one week prior to your reservation but you will incur a \$16 processing fee for each addition/change.
- You may delete guest meals from your reservation up to 30 days prior to your reservation but you will incur a \$16 processing fee for each change. After your final payment has been made, there will be no refunds or downgrading of meals.
- The number of meal days for guests can be reduced following confirmation of your reservation up to 30 days prior to your reservation. You will incur a \$16 processing fee for each change. After your final payment has been made, there will be no refunds or downgrading of meals.
- If a reservation is cancelled **after** 30 days before your reservation date, 50% of the fees, plus the \$100 registration fee will be forfeited.
- Guests may not exchange reservations, sell unused meal tickets or sell available cabin space for use of extra meal tickets. Reservations are not interchangeable.
- Individuals who are not listed on your confirmation and do not have wristbands are considered unregistered guests. A day use fee is required for all unregistered guests. This fee allows access to camp facilities but does not include activities, meals, or overnight accommodations. Unregistered guests must vacate the Camp by 7:00 PM. Unregistered guests are not allowed overnight privileges and will be subject to fines of \$78.00 per night.
- **No refunds due to leaving camp early due to acts of nature, except in the case of an official evacuation.**

PARTIAL STATEMENT OF OTHER RULES AND REGULATIONS:

FEDERAL STATE AND LOCAL LAWS: All guests agree to abide by all Federal, State, and Local laws. The Camp Manager and staff have responsibility and authority for enforcement.

PLEASE REREAD the "CANCELLATION, REFUNDS, GUESTS, AND CHANGES TO RESERVATIONS" portion of the Camp Mather Rates & Regulations document posted on the Camp Mather page at www.parks.sfgov.org.

FINAL PAYMENTS: Final payments must be made at least 30 days prior to arrival date at Camp. If the final payment is not postmarked by the due date indicated on this notice, the reservation may be cancelled without further notice. If your reservation is not cancelled, late payments will incur a 5% surcharge on the balance due. This represents your only notice for payment due.

PROOF OF AGE REQUIRED: Proof of age for youths 12 and under is now required at check-in at Camp Mather. Acceptable proof includes: copy of birth certificate, immunization card, health insurance card, student ID card, or California ID card. If you cannot provide proof of age for youths 12 and under at check-in, you will be charged the full adult meal price for that child.

CHECK-IN AND CHECK-OUT: Check-in at 2p.m. Check-out at 10a.m. If you will not be checking in on the first day of your reservation, you must call the Camp Mather office (see number below) to let them know. All guests of camp will be required to check-in and check-out of camp. The telephone number to Camp Mather is (209) 379-2284. You may send mail and correspondence to: Mather Family Camp, 35250 Mather Road, Groveland, California 95321.

MEALS: The first meal available upon check-in is dinner, served from 5:25p.m.-6:15p.m. We cannot hold dinner for you on that day if you arrive later than this time.

ADULT SUPERVISION: All guests under 21 years of age must be supervised by the adult reservation holder in the cabin or tent site over night during sleeping hours.

NO VEHICLES: No sleeping over night in vehicles or campers. All vehicles must be parked in the approved space unless otherwise authorized by the Camp Manager.

INCLEMENT WEATHER POLICY: If the roads leading to camp are closed by the appropriate authorities (CHP or local sheriff's personnel) then all paid-in-full applicants will be entitled to a partial refund. However, should the roads re-open and a refund is applicable and requested, then it will be based on the number of days that camp was accessible. Heavy rains or snow during the week of a Camp Mather session, will not entitle guests to refunds.

CUSTOMER IDENTIFICATION: To check in, all registered reservation holders must provide the copy of their reservation contract and their California ID showing the same address as the contract. If your ID doesn't reflect your current SF resident address, you must provide proof of residency or pay the non-resident rate. Guests are not required to provide identification.

QUIET ENJOYMENT AND RESPECT FOR OTHERS: Camp "Quiet Period" begins at 10:30p.m. and ends at 8:00a.m.

BICYCLE SAFETY RULES: Each guest at camp will observe all bicycle safety rules of the road and park or ride bikes in the designated areas. Children under 18 are required to wear a helmet when riding a bicycle.

IDENTIFICATION WRISTBANDS: All registered guests are issued an ID wristband upon arrival. These wristbands should not be removed while at camp. You may not obtain a meal without a wristband. Replacements are \$10.

NO FIRES: Due to the tremendous fire risk, no camp fires, camp stoves, or open flame devices are allowed on the premises. All Camp Mather sanctioned camp fire programs will be supervised by Camp Mather staff.

PETS: Pets are not allowed at Camp Mather. Please call ahead to alert us to your bringing an ADA dog.

COMPLETE COPIES OF CAMP RULES, REGULATIONS AND POLICIES ARE AVAILABLE ONLINE AT www.parks.sfgov.org OR AT THE CAMP MATHER OFFICE, ON-SITE, NEAR THE CAMP STORE.